

	SHISHI INTERNATIONAL LIMITED	Document No: SIL/QM/001
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At Shishi International, we deliver high-quality, locally tailored medical devices and consumables to improve healthcare in low- and middle-income settings, with a focus on continuous improvement and strict regulatory compliance. This Quality Policy establishes a strategic framework for setting, monitoring, and reviewing measurable quality objectives that align with our mission and regulatory requirements.

1. Key Commitments:

1.1. Customer Feedback:

- 1.1.1. We prioritize our customers' needs and expectations by delivering products and services that consistently meet or exceed their requirements.
- 1.1.2. We actively seek and incorporate customer feedback to improve our offerings and address emerging needs in the healthcare sector.

1.2. Regulatory Compliance:

- 1.2.1. We are committed to upholding full compliance with all applicable national and international regulations, including ISO 13485:2016 standards, the Uganda National Drug Authority (NDA) guidelines, and other relevant regulations.
- 1.2.2. We ensure that all products manufactured, assembled, and distributed by Shishi International Limited meet stringent quality and safety standards.

1.3. Continuous Improvement:

- 1.3.1. We foster a culture of continuous improvement across all levels of the organization by regularly reviewing and enhancing our Quality Management System (QMS).
- 1.3.2. We invest in the training and development of our employees to ensure they are equipped with the knowledge and skills needed to uphold our quality standards.

1.4. Innovation and Excellence:

- 1.4.1. We support the translation of medical device innovations into market-ready products through rigorous clinical validation, regulatory approvals, and device certifications.
- 1.4.2. We are committed to exploring and implementing innovative solutions that enhance the safety, efficacy, and affordability of our products.

1.5. Supplier and Partner Collaboration:

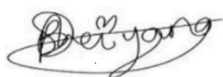
- 1.5.1. We work closely with our suppliers and partners to ensure that all components and materials used in our products meet our high-quality standards.
- 1.5.2. We regularly evaluate our suppliers to maintain a strong supply chain that supports our quality objectives.

1.6. Occupational Health & Safety:

- 1.6.1. We are committed to providing a safe and healthy work environment for all employees by adhering to the principles of our Occupational Health & Safety Management System (OH&SMS) as outlined in ISO 45001:2018.
- 1.6.2. We strive to prevent work-related injuries and illnesses by identifying and mitigating potential hazards in our operations.

This Quality Policy is communicated to all employees, stakeholders, and partners. It is reviewed regularly to ensure its relevance and effectiveness in guiding the company towards its vision.

Approved By:



Sheillah Bagayana M.B
Managing Director, Shishi International Limited